



**Peter Pan BMW**  
 Service & Parts Center  
 1625 Adrian Road  
 Burlingame, CA 94010  
 650-204-7600 • Fax: 650-204-7476  
 www.peterpanbmw.com

CUST. NO.	TAX EXEMPT NUMBER	CUST. P. O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE
2160164				AM EXP	THOMAS	11/18/16	265358 BMR

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QUANTITY		PART NUMBER / DESCRIPTION	BIN	LIST	NET	AMOUNT	
SHIP	B. O.						
1	0	54-12-1-848-635 CLAMP SHIPPED 0 SPECIAL ORDERED 1	SOP	17.99	9.99	9.99	
<p><b>SEE WARRANTY INFORMATION ON REVERSE SIDE</b>            RETURN POLICY TERMS: No Refund Without This Invoice. 30% Handling Charge On All Returns. No Refunds After 15 Days. NO RETURNS ON PAINT, CHEMICALS, ELECTRICAL ITEMS, SPECIAL ORDERS, KEYS AND CODED ITEMS. ONCE KEYS AND CODED ITEMS ARE ORDERED THEY CANNOT BE CANCELED.</p> <p>This part(s) is sold as is. The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits, or income, or any other incidental damages. In addition, expressly excluded is any Dealer Liability for defects pertaining to safety or performance, by way of "Strict Liability", negligence or otherwise.</p>							
						SUBTOTAL	9.99
						TAX	0.90
						FREIGHT	0.00
X						PAY THIS AMOUNT	10.89

*PAID*  
 NOV 18 2016  
 By \_\_\_\_\_

Visit our  
[www.peterpanbmw.com](http://www.peterpanbmw.com)  
 website for all your  
 BMW Accessory  
 and  
 BMW Lifestyle Apparel  
 needs.

The Reynolds and Reynolds Company ERAINTPTCE SF649418 Q (01/16)

## NEW BMWNA 24 MONTH LIMITED WARRANTY GENUINE BMW AUTOMOBILE PARTS PURCHASED OVER THE COUNTER

BMW of North America, Inc. warrants genuine BMW replacement parts and genuine BMW accessories, and genuine remanufactured BMW parts, imported by BMW of North America, Inc. and purchased over the counter from an authorized BMW dealer, against defects in materials and workmanship for a period of 24 months commencing with the date of purchase. The exception is workshop tools which are warranted for 6 months.

The defective part(s) or accessories must be brought to an authorized BMW automobile dealer, who, upon presentation of the original dated sales invoice, will replace the spare part(s) or accessories covered by this warranty free of charge. This warranty does not cover labor costs for the removal or installation of the part(s) or accessories. Parts for which replacements are made become the property of BMW of North America, Inc.

Parts replaced under the BMW NA Limited Parts Warranty receive the remainder of the original 24 month without mileage limitation coverage, should subsequent failure(s) occur. Parts replaced under the applicable BMW NA limited warranty receive the remainder of the original coverage period that applies.

Part replacements under a new vehicle limited warranty or program are not eligible for parts warranty coverage. They are only eligible for the remaining portion of the new vehicle limited warranty or program coverage.

### BMW OF NORTH AMERICA, INC. MAKES NO OTHER EXPRESS WARRANTY ON THIS PRODUCT.

THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN CONTAINED. BMW OF NORTH AMERICA, INC., HEREBY EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF TIME, INCONVENIENCE, OR LOSS OF USE OF THE VEHICLE FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY APPLICABLE TO THIS PRODUCT. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### THIS WARRANTY DOES NOT APPLY TO THE FOLLOWING:

**Maintenance Services** - This includes scheduled maintenance, oil changes, wheel balancing, wheel alignment, and mechanical adjustments or repairs which become necessary through normal use or wear and tear.

**Service Items** - This includes the replacement of spark plugs, filters, brake pads or linings, windshield wiper blades, V-belts, incandescent bulbs, fuses, tape head cleaning cassette, ignition points and condensers, distributor caps and rotors, and tools.

**Tires** - Tires are warranted by their respective manufacturer for defects in materials and workmanship.

**Batteries** - Batteries have a separate warranty. Please contact your authorized BMW dealer for details.

**Lack of Service** - This includes damage attributable to failure to perform maintenance services at the specified intervals or in accordance with the instructions in the "Owner's Manual." Proof must be provided either by a paid invoice copy or filing in the appropriate boxes in the service manual.

**Damage** - This includes damage which results from negligence, improper treatment, improper accident damage repairs, corrosion from road salt, environmental influences, or treatment contrary to the "Owner's Handbook."

**Non-BMW-Parts** - This includes damage to a component or assembly due to the installation of replacement parts with specifications that differ in any material respect from genuine BMW parts.

### Towing

### THE WARRANTY SHALL BE NULL AND VOID IF:

The vehicle is used in any competitive events.

IF YOU HAVE ANY QUESTIONS REGARDING THIS WARRANTY, PLEASE CONTACT THE CUSTOMER RELATIONS DEPARTMENT IN THE REGIONAL OFFICE NEAREST YOU.

Warranty information above is an excerpt of BMW's New, Remanufactured or Over the Counter, Parts Limited Warranty. Please see Parts or Service Manager for a Full Text Version of BMW's Warranty, to determine any warranties that may apply to your specific parts or vehicle.

### AS IS

The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the damages to property, damages for loss of use, loss of time, loss of profits, or income, or any other incidental damages.

### NOTICE TO CUSTOMER REGARDING ENVIRONMENTAL COMPLIANCE CHARGES

We make a separate charge for the storage and disposal of toxic wastes. Rather than recover these costs by increasing our labor rates to all of our service customers, we make this charge only on those services which generate these wastes. These are uniform charges which are calculated annually for each particular service and are available on request.

### TO OUR SERVICE CUSTOMERS:

Our usual charges for labor are not based on actual mechanic's time, but are simply our prices for particular jobs. You will be charged no more than the estimated price approved by you. However, if we discover that different or actual repairs are indicated, you will be contacted for your advance approval of a revised estimate.

### ADDITIONAL TERMS & CONDITIONS

- Customer is hereby notified that the said property is not insured or protected to the amount of the actual cash value thereof, or otherwise, against loss occasioned by theft, fire or vandalism while the property remains with the Dealer.
- Customer states no articles of personal property have been left in the vehicle and dealer is not responsible for inspection thereof.
- The dealer is not responsible for unavailability of parts or delays in parts shipment beyond dealer's control.
- Due to the type of service requested some repairs must be sublet.
- All charges for repairs including labor and materials furnished are due and payable simultaneously with the delivery of the within described vehicle or prior to delivery upon the expiration of three (3) days after notice that the repairs have been completed. Notice shall be deemed to have been given upon the deposit in the United States mail, postage prepaid, of written notification to that effect addressed to the customer at the address given on the reverse side hereof.
- If the vehicle described herein is not called for within three (3) days after such notice is given, a storage charge of \$50.00 per day will be made for each day thereafter.
- Said Dealer is authorized to deliver the vehicle described herein or any of its contents to any person presenting this receipt.

- In addition to any and all legal remedies available, I authorize Said Dealer to have a lien on the vehicle described herein for all charges for repairs, including labor and parts, storage and/or towing, and to enforce such lien, Said Dealer is hereby expressly authorized to sell said vehicle at public auction after giving a twenty (20) day written notice by certified mail to the legal owner, registered owner, and Department of Motor Vehicles of intent to do so. On the sale date, the vehicle shall be sold to the highest cash bidder and the proceeds of sale must be used first to satisfy the lien plus storage costs and costs incident to sale, and the balance shall be forwarded to the legal owner, or if none, to the registered owner, or if the address is unknown, it shall be forwarded to the Department of Motor Vehicles. Said expenses for sale shall also include a reasonable attorney's fee, which may be necessarily incurred.
- If any such charges remain unpaid for thirty (30) days after such request for payment, Said Dealer may also refer such charges to its attorneys for collection and the customer will pay a reasonable attorney's fee.
- Customer Agrees to pay for diagnostic time whether or not repairs are performed and pay for reassembly on declined repairs, inspection teardowns.
- Customer authorizes retrieval of vehicle's on board data as needed to facilitate repairs, and simultaneous sharing of that data with vehicle manufacturer for diagnostic and research purposes.

### WARNING

Motor Vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to listed chemicals contained in used oil, waste and replacement fluids, fumes, grease, grime, touch-up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

(Posted in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 et seq.)

### STATEMENT CONCERNING AMENDMENTS TO THE SONG-BEVERLY WARRANTY ACT AS FOLLOWS:

A buyer of this product in California has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for a number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund subject, in either case, to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws.

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG CHECK FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.

I give consent to your dealership, BMW, its employees and agents, to contact me to discuss with me any repairs or service to my vehicle, or regarding any other sales of merchandise, or service or products which the dealership has. I understand that I may revoke this authorization at any time upon written notice.